# 20 Year Limited Manufacturer Warranty

This warranty only applies to the original purchaser of this mattress. This article is guaranteed against defects in materials (other than covering materials) and workmanship for **20 years – 10 years non-pro-rated and 10 years pro-rated**. Should this article fail to meet the provisions of this guarantee, the purchaser may return it to the original vendor or the factory at the purchaser's expense and the guarantor will either repair or replace the article at guarantor's option at a price equal to 1/5 of the current price, whichever is applicable to the warranty period corresponding to the product purchased, times the number of years of service, should the product have been in service beyond the non-pro-rated period. Should the article fail to meet the provisions of the guarantee during the non-pro-rated period, all of the previously stated provisions apply, except that the repair or replacement will be done at no charge to the purchaser. In either case, repaired or replaced article shall be returned to purchaser at purchaser's expense.

1. The start date of this warranty is the original purchase date of the article.
2. This warranty is effective whether the mattress is purchased separately or with a matching foundation, however, use of an improper foundation may void the warranty.
3. The purchaser understands that any foundation used for this mattress must be supported by at least six bed slats on a cross-based frame. A frame must have a minimum of four legs, glides, or rollers on twin and full size, five on queens, and six on kings.
4. Warranty is void if the article (and /or foundation for mattresses) has been burned, damaged, stained, made unsanitary, or otherwise abused.
5. "Too hard or too soft" is a judgment not warranted. Purchaser has 30 days from the original purchase date to seek a resolution for this issue. This process is governed by the return policy and not this warranty.
6. Upon inspection, any article found to be in an unsanitary or purposely abused condition will not be repaired or replaced and the warranty will be considered null and void.
7. The manufacture reserves the right to void this warranty if it is evident that the purchaser has attempted "repairs" or alterations that have impeded the manufacturer's ability to repair the article.
8. Warranty is void if any labels are removed.
9. Shipping and/ or freight cost to and from the factory will be at purchaser's expense.
10. Repair or replacement is at the option of the manufacturer.
11. Proof of original purchase must be verified with sales receipt.

**Note:**

This warranty gives you specific legal rights, you may also have other legal rights which vary from state to state. This warranty and any implied warranties granted by law are limited to the number of years designated in the warranty, commencing from the date of purchase. In no event shall vendor be liable for incidental or consequential damages, whether arising from warranty, contract, negligence or strict liability. Warranty does not cover blemishes, voids, minor imperfections, or normal wear and tear. Latex is a natural product and minor imperfections are part of the article and do not affect the performance and longevity of article.

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